



# Melcome to La Ferme du Lac 4\* hotel

Our team thank you for choosing our hotel!

You will find some information that may be useful for you regarding our hotel.

We wish you a very pleasant stay with us.

The direction

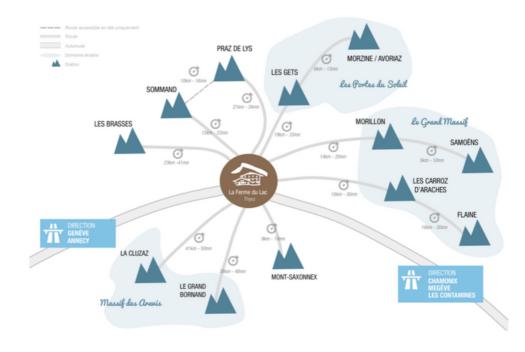




# A stay in our hotel in the heart of the Arve Valley & close to the ski resorts.

Between lakes and mountains, we welcome you all year round in a traditional and warm setting, offering you all the modern comfort of a large Savoyard chalet.

Just a stone's throw from Cluses, in between Annecy-Geneva-Chamonix, you will be close to the screw-cutting companies of the Arve Valley, famous ski resorts and Geneva airport.





Our labels





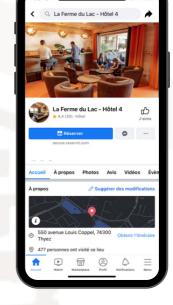
The hotel La Ferme du Lac 4\* is labelled "Entreprise Appremnte"

The hotel La Ferme du Lac 4\* is labelled "Accueil Vélo"

We guarantee to our cyclist customers a warm welcome and quality services in the heart of the great Alpine passes.

#### Our social media





Instagram @hotelafermedulac Facebook @fermedulac





#### The Front-Desk

You can reach us from 7.00 am to 10.00 pm from Monday to Saturday and from 7.30 am to midday on Sunday by dialling 9 from your room.

In case of emergency, please dial: +336.75.12.65.97.

## The Brenkfast

It is served from Monday to Friday from 7.00 am to 9.30 am and from 7.30 am to 10.00 am on weekends.

Our breakfast is proposed at 15€ per day and per adult and served in our restaurant.

At the buffet, local products and home-made products are served.

You can also enjoy breakfast in your room.

Ask for a form at the front-desk, fill it in and drop it off before 9.00 pm.

## The Bar

Open during reception hours, from 7.00 am to 10.00 pm.

# An Vieux Chalet Restaurant

Located on the hotel ground floor, you will discover the cuisine of our Chef "Maitre Restaurateur". The restaurant welcomes you from Monday to Friday between Noon and 1.30 pm and in the evening from 7.30 pm to 9.30 pm in summer and from 7.00 pm to 9.00 pm in winter.

Closed on Saturday lunchtime and Sunday all day.





#### To Relax

Our fitness and relaxation area is equipped with a sauna, hammam and a gym. Open on request from 10.00 am to 9.00 pm from Monday to Saturday.

On request at the front-desk.

## Wifi

A secure free Wifi is available.

Do not hesitate to ask your front-desk if you cannot connect your computer or mobile phone.

## Departure

Your room must be vacated by 10.00 am during the week and 10.30 am during the weekend. Please return your hotel keys at the front desk.

#### Concierge service

Dial 9 during the front-desk opening hours.

Upon request, the front-desk will arrange for you transfers, restaurant' bookings, doctor's visits or any other service you may require.

## Degradation

Any damage to your room will be charged to you.

#### Minibar

Your room has a minibar.

# Flectric vehicle charging

We do have 2 plugs located in our car park.



# To our business customers

Dry Cleaning

Please contact the front desk, the latest, the day before. Iron and ironing board are available, upon request at the front-desk.

Shoes shining machine

A shoes shining machine is at your disposal at the front desk.

Room Service

Available during the restaurant's opening hours. An extra 3€ per person will be apply.

Taxi

Our front-desk can arrange a cab transfer. Upon request - at least the day before the transfer.

Meeting room

Upon request, we can rent you a meeting room, located close to our hotel, in le site économique des Lacs.

Firefighter: 18

**SAMU:15** 

Police: 17

European emergency number: 112





# Important telephone numbers

Emergency

If you find yourself in an emergency situation between 7.00 am and 9.00 pm, please contact the front-desk (dial 9) or please contact our emergency number: +336.75.12.65.97

#### Doctor

At any time, you can dial 118 418 and say "SANTÉ" to reach an information officer who will give you the telephone number of the regulating doctor. You can then tell him or her about your situation. (0.80€/minute).

Pharmacy

Pharmacie des Lacs (A few steps from the hotel).

630 Avenue Louis Coppel, 74300 Thyez

+334 50 98 29 48

Pharmacie de la Poste

23 Rue de la Poste, 74300 Thyez

+334 50 96 49 56

#### Vet

Vet'Haut Giffre

Le Chosal, 74440 Morillon

+334 56 37 36 87

Clinique Vétérinaire du Côteau

500 rue des Grands Champs 74300 Thyez

+334 50 89 24 14

Hospitals

<u>Cluses emergency</u>: 35 boulevard du Chevran, 74300 Cluses <u>Sallanches Emergency</u>: 380 rue de l'Hôpital, 74700 Sallanches <u>Contamine Emergency</u>: 558 route de Findrol BP 20500, 74130 Contamine-sur-Arve.